

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No.MG-III-87-2014.15
Complainant	Shri Himanshu Ratubhai Sutariya, Sutariya Society, Near : New Town Hall, At : Kapadwanj, Dist : Kheda
Respondent	Shri Y C Makwana Junior Engineer & G J Munia Deputy Engineer, MGVCL, Kapadwanj Sub division.
Date of hearing	21.11.2014 at Nadiad & 28.11.2014 at Vadodara

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Harsha S Chauhan, Vadodara

The complaint dated 10.11.2014 regarding to give new residence vij connection under Angbhut Yojana

On 21.11.2014 at Nadiad & 28.11.2014 at Vadodara the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Sanjay R Sutariya and Shri Pravin R Sutariya appeared on behalf complainant Shri Himanshu Ratubhai Sutariya, whereas Shri Y C Makwana Junior Engineer & G J Munia Deputy Engineer appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

The brief details of the case are as under:

1. The complainant Shri Himanshu R Sutaria applied for new residential vij connection on 09.07.2014 along with all necessary documents.
2. The complainant has also expressed in his application that he had approached personally to DE Kapadwanj s/dn but he got replied that the scheme under which he applied (SEP Scheme) is closed.

The representative of the complainant contended that the house is in the name of complainant Shri Himanshu Sutariya. Existing connection in that house is in the name of Shri Yogeshkumar R Sutariya, brother of Shri Himanshu Sutariya. The house is divided in two parts, ground floor and first floor. Shri Pravinbhai Sutariya brother of Shri Himanshu Sutariya is residing in one part whose there is existing electrical connection in the name of Shri Yogeshkumar Sutariya. In another part where representative himself i.e. Shri Sanjay Sutariya is residing and new connection asked in this part.

The Forum Members of the view to call owner of the house i.e. the complainant himself to properly explain the legal occupancies / ownership of the disputed house. Accordingly, next hearing on 28.11.14 was kept in which Shri Himanshu R Sutariya and Shri Sanjay R Sutariya remained

present. Shri Himanshu R Sutariya contended that his brother Shri Yogeshkumar and his wife both are handicapped so he had given consent for electrical connection. At present Shri Yogesh is residing in another house. At present, he has given his house to his another two brothers namely Shri Pravinbhai & Shri Sanjaybhai.

The Forum members present at the hearing considered contention of both the parties and perused the records & found that complainant has to submit separate house tax paid & to arrange for separate legal entity to avail new connection as per MGVCL norms for which complainant is convinced. As house constructed on Nagarpalika land, the complainant has to submit undertaking as required by MGVCL.

In view of the above discussion, the Forum is of the opinion that the party has to submit required documents as per MGVCL norms & arrange for separate entity & premises to get separate connection.

ORDER

The Forum directs the Madhya Gujarat Vij Co Limited that the application should be processed after receipt of required documents and after observing necessary formalities as per norms.

(Harsha S Chauhan)
Independent Member

(P J Patel)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Clause No.2.63 Chapter-2 of GERC Notification No.2 of 2011.

Procedure to make representations before Ombudsman***

1. Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>